



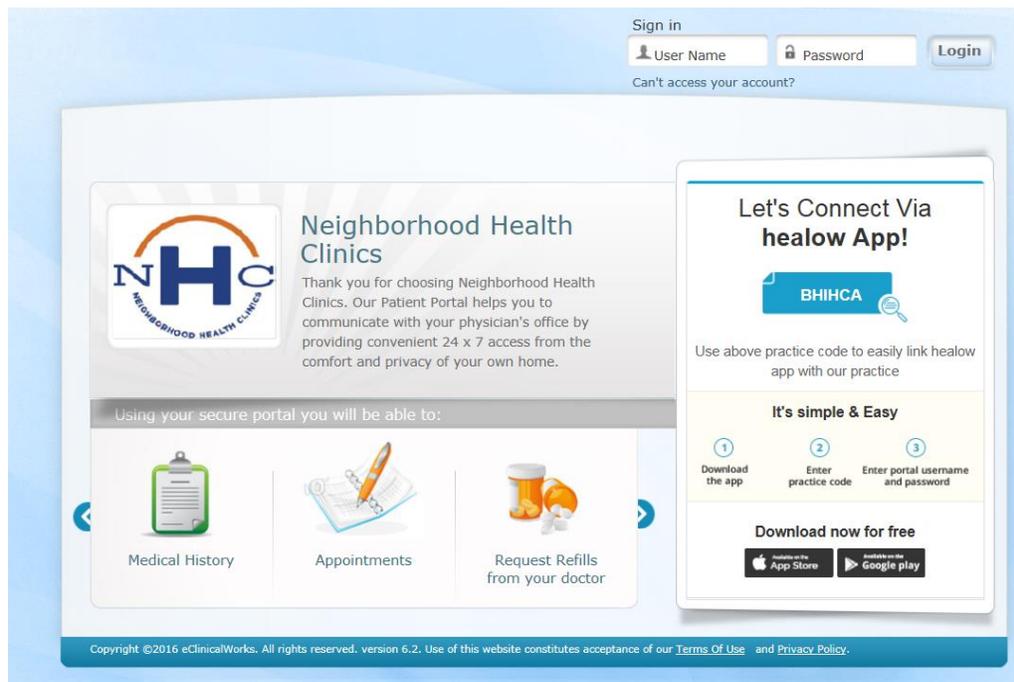
PATIENT PORTAL INSTRUCTIONS

When you provide Neighborhood Health Clinics with your email address, it allows you access to our Patient Portal. This portal is also available as an APP on your mobile phone (Healow ).

If you are having difficulty accessing the portal, contact Neighborhood Health Clinics at 260-458-2641 extension 3610, and we will help you through the process. If you have forgotten your password and need to have it reset, please call the number and extension above. They can reset your password for you to obtain portal access, once again. At that time, you will be prompted to enter a new password for your portal account.

The portal screen will look like this when you access the following site:

<https://mycw77.ecwcloud.com/portal10077/jsp/100mp/login.jsp>



[View More by This Developer](#)

Open iTunes to buy and download apps.



Dear -----,

We have exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

Patient Portal URL: <https://health.healow.com/Neighborhoodhealthc>

Username: -----

Password: 47lCe6tu

If you have issues viewing the password copy and paste the link

<https://mycw77.ecwcloud.com/portal10077/jsp/accessCred.jsp?val1=6vkZsttOFynpNuTPhdsgLg%3D%3D&val2=Nh33iZBY2YY%3D> **to your browser.**

Through the Patient Portal, you will be able to

- ask questions of doctors, nurses, and staff members
- request prescription refills and referrals
- examine your current and past statements

... all from the comfort of your home, whenever it is convenient for you!

By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply.

Begin today to take an active role in managing your health care.